

# PRINT SMART



## Know Your Rights

**Are you afraid that a replacement cartridge will void your warranty? Or that you can be charged for service to your printer if you don't use a cartridge produced by the original manufacturer?**

The truth is, you can use whatever replacement cartridge you want in your printer. Simply put, it is illegal for a printer manufacturer to require you to purchase or use a particular brand of cartridge. Any sales or service person that says otherwise is trying to intimidate and mislead you. An original equipment manufacturer cannot void your warranty because you exercise your right to choose a preferred brand of printer cartridge.

Don't be afraid to tell this to any service person or original equipment manufacturer representative who threatens your right to choose the ink jet or laser cartridge of your choice.

## 100% No-Risk Quality Guarantee

Your complete satisfaction is guaranteed on all our remanufactured cartridges. We guarantee that your remanufactured cartridge is free from defects in material and workmanship, and is 100% compatible for the machine for which it was engineered. If you are not satisfied with our remanufactured cartridge, please contact us. We pledge to resolve your problem or refund your money. In addition to our 100% satisfaction guarantee, we will cover any costs required to repair your machine should our remanufactured cartridge cause damage. Our confidence in our products allows us to make this claim.

**If you are not satisfied with our remanufactured cartridge, please contact us at 866-349-1899.**

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